



## FIRE SERVICES MEDICAL RESPONSES MONTHLY UPDATE

### Issue

A review of Emergency Medical Services (EMS) response times in Okotoks will be provided monthly for Council's information.

### Motion Proposed by Administration

That the Fire Services Medical Responses Monthly Update for March 2024 be received as information.

### Report, Analysis and Financial Implications

In March 2024, Okotoks Fire & Rescue (OFR) responded to 41 medical incidents, 31 automatic and 10 non-automatic. On 17 occasions, OFR arrived on scene before EMS. On 13 occasions (76.47%) of these incidents, EMS arrived on scene within their standard of 12 minutes, although after OFR. On four (4) (23.53%) occasions, OFR arrived on scene prior to EMS who were over 12 minutes, resulting in a total of 23 minutes and 53 seconds (00:23:43) wait time. The total wait time for 17/41 incidents was 47 minutes and 54 seconds (00:47:54).

2024 began with an increase in the numbers of medical incidents when measured against 2023. March 2024 incidents shows a 20% reduction from the February 2024. However, the cumulative wait time for the year to date (YTD) is six (6) hours, 11 minutes and fifty nine seconds (06:11:59) which is 56 minutes and forty five seconds (00:56:45) above the 2023 YTD wait times (05:17:14).

The statistics show a slight decrease in incidents for the month of March although YTD incident numbers 146 (2024) / 131 (2023) shows an 11.5% increase in medical calls.

Total of all incidents in March was 82 of which 41 (50%) were medical. This is within the consistent range of between 45-55%.

### Strategic Plan Goals

<input type="checkbox"/> Responsibly Managed Growth	<input type="checkbox"/> Demonstrated Environmental Leadership
<input type="checkbox"/> Strong Local Economy	<input checked="" type="checkbox"/> Enhanced Culture & Community Health
<input type="checkbox"/> Organizational Excellence	

### Equity/Diversity/Inclusivity Impacts and Strategy

n/a

### Environmental Impacts

n/a

**Public Participation Strategy**

n/a

**Alternatives for Consideration**

n/a

**CAO Comments**

This monthly monitoring is important for understanding service levels within the community and its overall impact on OFR.

**Attachment(s)**

1. March 2024 EMS STATS

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