

CHIEF ADMINISTRATIVE OFFICER'S REPORT

COMMUNITY SERVICES

The newly expanded Pason Centennial Arena opened the doors to its first bookings on January 31, 2018. The facility has received great reviews from all users especially those who are visiting the leisure ice. The leisure ice is being used throughout the day and the skaters on this sheet of ice are happy to have increased drop in ice time at no charge. In the past opportunities for drop in skating have been restricted to a few times per week, there is now over 70 hours of drop in leisure ice time available. Currently both NHL size arenas are fully booked in the evenings and weekends with Okotoks Minor Hockey as the major user. Community Programs and Events, for the first time, have been able to offer Saturday morning and Wednesday late afternoon/early evening learn to skate classes as well as a tiny tot hockey programs for children under the age of six.

INFRASTRUCTURE & OPERATIONS

A total of 1,372 Christmas trees or 12,995 kg of material was taken to the regional landfill in 2018 for their composting program. The tonnage chipped has steadily declined over the last three years.

In 2017, Administration decided to trial using Town equipment to chip the trees. In the past, the chipping was done as part of Fortis' community outreach program.

Comparison:

The following table outlines the difference for tree collection between 2017-2018

Equipment/Staff	2018	2017
Trucks (collection)	1	2
Trucks (disposal)	1	4
Skid Steer	1 at (½ hour)	1 at (5 hours)
Staff (collection per day)	2	4
Collection Days	7	21
Staff (chipping) [Separate day]	Same staff for collection	4 + up to 8 volunteers
Chipping Day	½ hour	4 hours
Missed calls	16	Not tracked

This approach shows good potential for us to improve customer service and satisfaction while reducing the cost to manage the program and decrease greenhouse gas emissions.