



RESPONSE TO COUNCILLOR INQUIRY OR SUGGESTION

COUNCILLOR THORN

Councillor Thorn inquired if the “on-target” chart is now available on the Town’s online customer water portal or if it is still forthcoming, and suggested publishing a consumption target scale for residents to use as comparison.

Estimated Administrative Time to Respond



Under 4 hours (no motion required)



Over 4 hours (motion required) Estimated Hours: n/a

Motion

n/a

Response

The Okotoks water meter customer portal is designed to have customers review and establish personalized water targets. Customers can establish daily and billing cycle usage targets to better manage their water consumption. The reference to “on-target” on the customer dashboard is customized to these established parameters. A notification or community target is being reviewed for community comparison purposes, and is estimated to be available in three months.

Attachment(s)

1. n/a

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