

RESPONSE TO COUNCILLOR INQUIRY

COUNCILLOR SANDS

Councillor Sands inquired as to the process by which residents can request a speed zone reduction in their neighbourhood.

RESPONSE

There are several user friendly options available for residents to request a speed limit change including the following:

- Contact Okotoks Municipal Enforcement (OME) by phone, in-person or through our general email account <u>bylaw@okotoks.ca</u> and make the request.
- Utilize the Town Website under contact info; https://www.okotoks.ca/town-services/contact-info/report-it. Once received, the concern will be directed to the appropriate manager for review.
- Contact the Operations Centre by phone, in-person or online via the Town website
 under contact us / Operations Centre general inquiries.
 https://www.okotoks.ca/town-services/contact-info/online?ref=Operations%20Centre%20General%20Inquiries
- Make the request to a member of Council who could assign the request for evaluation through Administration.

In all cases, once a request is received, a comprehensive review is completed involving multiple tools and business centres. If a change to a speed limit is required, this would trigger a report to Council with rationale and recommendations.

Prepared by: Kelly Stienwand Municipal Enforcement Manager January 02, 2018