



RESPONSE TO COUNCILLOR INQUIRY / SUGGESTION

COUNCILLOR WALTHER

Councillor Walther provided an inquiry regarding maintenance and amenities at fixed route bus stops, as not all stops have benches and in some locations snow is not cleared, causing a safety concern for passengers.

Estimated Administrative Time to Respond

Under 4 hours (no motion required)

Over 4 hours (motion required) Estimated Hours: n/a

Motion

n/a

Response

The Okotoks transit system’s fixed route service is in its first year of operation; as such, some operational adjustments were anticipated as the Town continues to refine how the service is managed. The current bus stops are semi-permanent while the Town confirms they are located where they are most needed along the route. Where possible, bus stop signs have been installed on existing signposts, and several locations may need to change once the route is permanently established. The Town was not prepared to make major investments in infrastructure such as benches or bus shelters until permanent bus stop locations are confirmed. This confirmation will take place during the analysis of the fixed-route transit service in the fall after completing one full year of service.

As of January 26, 2026, the Town hired a contractor to provide snow removal at nineteen major locations, which amounts to more than one third of the stops that were not already part of a snow clearing route and that were anticipated to have the highest usage. The contractor has been instructed to clear a 2-meter-wide path from the sidewalk to the road, including removal of any windrow created by snowplows. The snow removal contract specifies that snow must be removed within 24 hours of the end of a snow event that measures 2cm or more of accumulated snow. Those bus stops include the following:

Stops	Stop #
Southbank Rd @ Southbank St	1021
North Railway St @ Lineham Ave	1013
Elizabeth St @ Elk Ave	1009
D'Arcy Ranch Dr @ Avens Way	1001
Crystal Shores Rd @ Banister Dr	1047

Milligan Dr @ Crystal Shores Cove	1041
Crystal Ridge Dr @ Downey Rd	1039
Woodhaven Dr @ Southridge Dr	1035
Woodgate Rd @ Community Way	1033
Cimarron Blvd @ Cimarron Grove Cres	1029
Southbank Blvd @ 32 St	1023
D'Arcy Ranch Dr @ Northridge Dr	1000
Elizabeth St @ Northridge Dr	1008
Stockton Ave @ North Railway St	1014
Southbank Rd @ 32 St	1022
Cimarron Blvd @ Cimarron Springs Circle	1026
Southridge Dr @ Cimarron Dr	1032
Woodgate Rd @ Community Way	1034
Milligan Dr @ Crystal Ridge Dr	1042

The highlighted stops above indicate the locations closest to the Calvana complex. Residents can call (403) 842-2515 or email Transit@okotoks.ca for inquiries about snow clearing at the above listed bus stops.

Attachment(s)

n/a

Prepared by:
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 March 12, 2026