



OKOTOKS FIRE & RESCUE MEDICAL RESPONSES UPDATE



In October 2024, Okotoks Fire & Rescue (OFR) responded to 42 medical incidents, 37 automatic and 5 non-automatic. On 17 occasions, OFR arrived on scene before EMS. On 11 occasions (64.71%) of these incidents, EMS arrived on scene within their standard of 12 minutes, although after OFR. On 6 occasions (35.29%), OFR arrived on scene prior to EMS who were over 12 minutes, resulting in a total of 1 hour, 20 minutes and 49 seconds (01:20:49) wait time. The total wait time for these 17 medical incidents was 1 hour, 43 minutes and 52 seconds (01:43:52) which is below the average time for the third quarter at 2 hours, 27 minutes and 9 seconds (02:27:09).

In November 2024 OFR responded to 52 medical incidents, 47 automatic and 5 non-automatic. On 20 occasions, OFR arrived on scene before EMS. On 13 occasions (65%) of these incidents, EMS arrived on scene within their standard of 12 minutes, although after OFR. On 7 occasions (35%), OFR arrived on scene prior to EMS who were over 12 minutes, resulting in a total of 1 hour, 10 minutes and 19 seconds (01:10:19) wait time. The total wait time for these 20 medical incidents was 1 hour, 55 minutes and 03 seconds (01:55:03) which is up 10.77% from October.

In December 2024 OFR responded to 64 medical incidents, 45 automatic and 19 non-automatic. On 27 occasions, OFR arrived on scene before EMS. On 14 occasions (51.85%) of these incidents, EMS arrived on scene within their standard of 12 minutes, although after OFR. On 13 occasions (48.15%), OFR arrived on scene prior to EMS who were over 12 minutes, resulting in a total of 2 hours, 59 minutes and 5 seconds (02:59:05) wait time. The total wait time for these 27 medical incidents was 3 hours, 33 minutes and 49 seconds (03:33:49) which is an 85.87% increase from November.

In the fourth quarter of 2024, the total number of incidents was 332, and increase of 1 incident from the same period in 2023.

Year-to-date

The December 2024 wait time of 3 hours, 33 minutes and 49 seconds surpassed the previous high recorded in August 2024, with a wait time of 3 hours, 9 minutes and 30 seconds (03:09:30). Prior to that the highest recorded wait time occurred in November 2023, with a wait time of 4 hours, 1 minute and 30 seconds (04:01:39).

Medical incidents increased steadily in the fourth quarter rising by 52% increase from 42 incidents in October to 64 incidents in December 2024. This brought the year-to-date (YTD) total to 600 medical incidents, reflecting a 6% increase over the 566 incidents in 2023.

As of December 31, 2024, the cumulative wait time is 23 hours, 49 minutes, and 56 seconds (23:49:56), an increase of 1 hour, 12 minutes and 42 seconds (01:12:42) compared to the 2023 YTD total of 22 hours, 38 minutes and 54 seconds (22:38:54) wait times.



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Total call volume for 2024 in Okotoks and surrounding area reached 1130 which reflects a 12.5% increase compared to 2023.

Prepared by:
Trevor Brice
Fire Chief
February 03, 2025



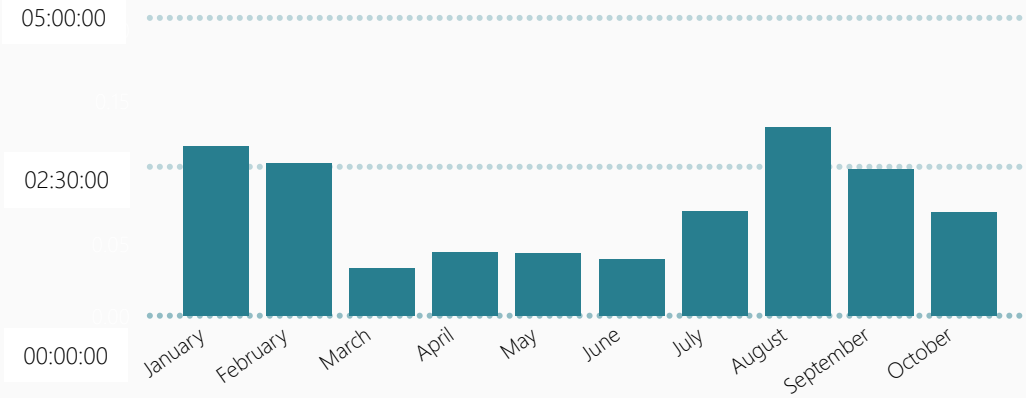
100

Total Incidents (All Types for Current Month)

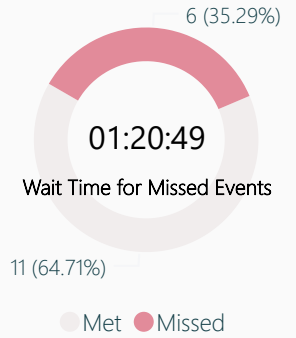
EMS Statistical Summary - Fire & Rescue

Period: 1/1/2024 10/31/2024
October

Cumulative Monthly Wait Times for Ambulance Services



Ambulance Response Time Target (12 Mins*)



Month	Wait time for Ambulance
January	02:50:54
February	02:33:11
March	00:47:54
April	01:03:53
May	01:02:57
June	00:56:55
July	01:44:53
August	03:09:30
September	02:27:05
October	01:43:52
November	
December	

Month

17

EMS After Fire

01:43:52

Wait time for Ambulance

42

Medical Incidents

42%

Medical as % of Total

Year to Date

197

EMS After Fire

18:21:04

Cumulative Wait Time

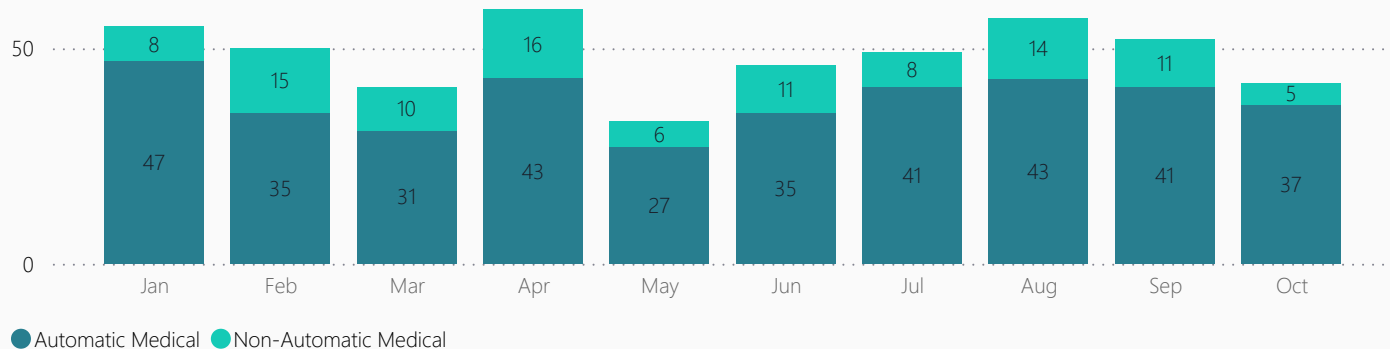
484

YTD Medical Incidents

44%

Medical as % of Total

Medical Incidents by Type



*Based on response time target details provided by AHS with a median time of eight (8) minutes and 90th percentile response time of twelve (12) minutes.
 Report Notes: All data has been filtered to First Truck on-scene and includes both urban and rural incidents. Estimates for EMS response times are calculated using FRESO dispatch time - future iterations may use actual dispatch times for EMS from AHS when available. Automatic Medical Incidents are those coded as DELTA or ECHO (typically of high severity in which Fire is dispatched automatically). No Outlier policy has been applied to this data - as such, there can be marginal differences between reported operational data and this statistical summary. Medical incidents are being totaled to exclude any records in which Fire was cancelled before arriving on-scene.



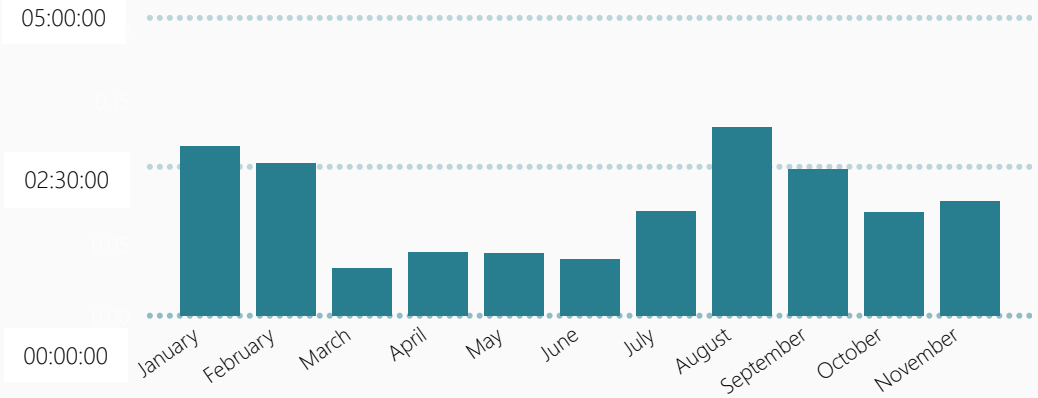
110

Total Incidents (All Types for Current Month)

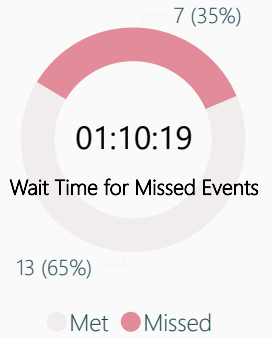
EMS Statistical Summary - Fire & Rescue

Period: 1/1/2024 11/30/2024
November

Cumulative Monthly Wait Times for Ambulance Services



Ambulance Response Time Target (12 Mins*)



Month	Wait time for Ambulance
January	02:50:54
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July	01:44:53
August	03:09:30
September	02:27:05
October	01:43:52
November	01:55:03
December	

Month

20

EMS After Fire

01:55:03

Wait time for Ambulance

52

Medical Incidents

47%

Medical as % of Total

Year to Date

217

EMS After Fire

20:16:07

Cumulative Wait Time

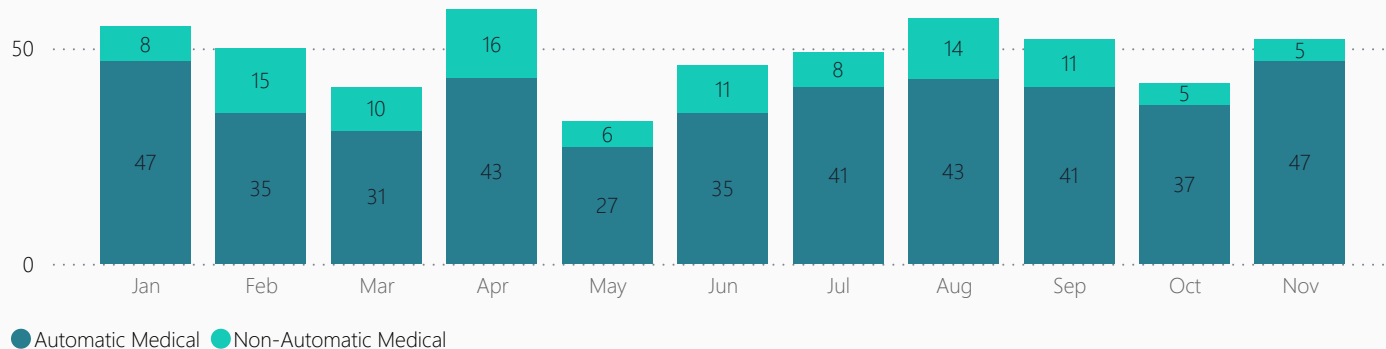
536

YTD Medical Incidents

45%

Medical as % of Total

Medical Incidents by Type



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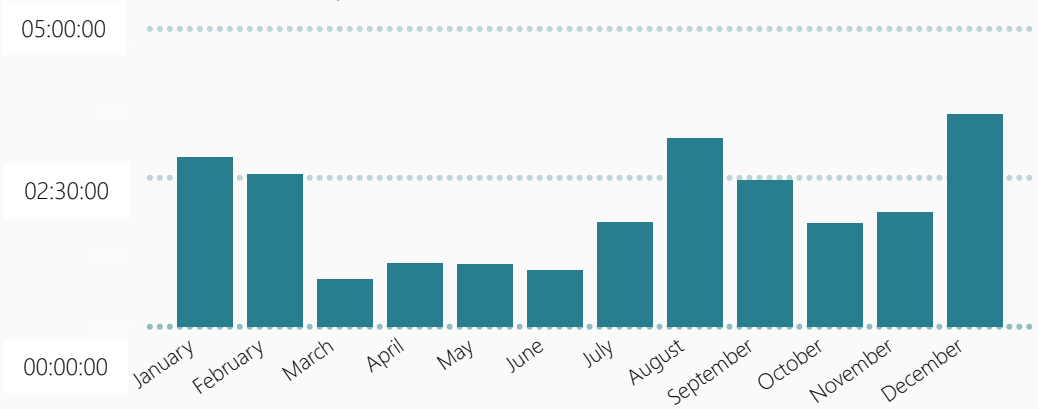
122

Total Incidents (All Types for Current Month)

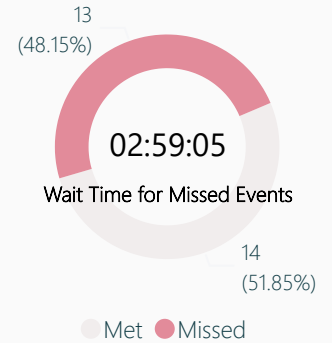
EMS Statistical Summary - Fire & Rescue

Period: 1/1/2024 12/31/2024
December

Cumulative Monthly Wait Times for Ambulance Services



Ambulance Response Time Target (12 Mins*)

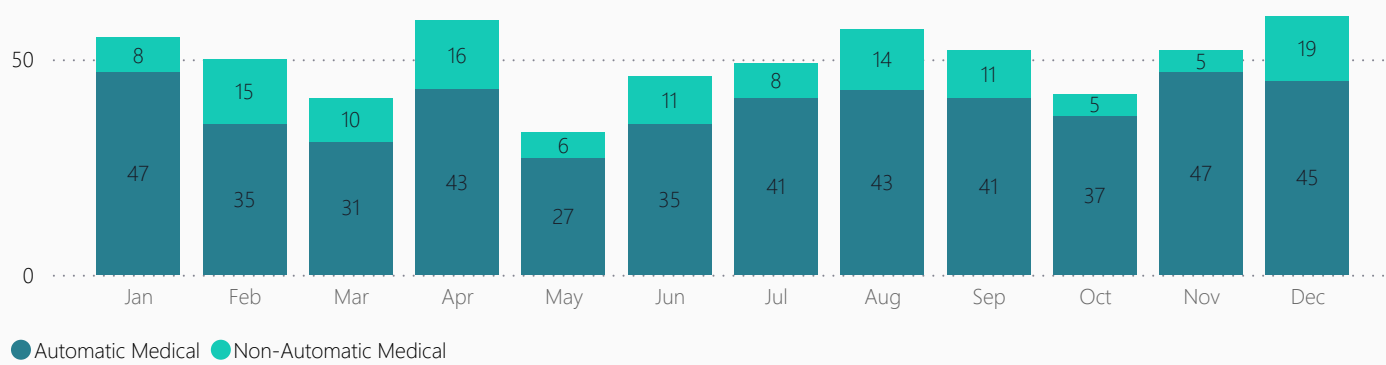


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August	03:09:30
September	02:27:05
October	01:43:52
November	01:55:03
December	03:33:49

Month
27
 EMS After Fire
03:33:49
 Wait time for Ambulance
64
 Medical Incidents
52%
 Medical as % of Total

Year to Date
244
 EMS After Fire
23:49:56
 Cumulative Wait Time
600
 YTD Medical Incidents
45%
 Medical as % of Total

Medical Incidents by Type



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