


# MUNICIPAL ENFORCEMENT QUARTERLY UPDATE

Data Effective Date	Topic	Prepared By
January 20, 2025	2024-Q4 Quarterly Update	Vikram Kulkarni

## KEY UPDATES

- Approaching Equilibrium:** Throughout 2024, OME has experienced dramatic increases in operational input and output volume. These increases are slowing in Q4 compared to other quarters in 2024, which directly correlates with increased staffing and operational improvement projects that began in Q4 2023.
- Operational Output Volume:** Despite comparison to the elevated figures from Q4 2023, OME continues to observe increases in tickets and tags. This growth, even against higher benchmarks, is attributed to expanded staffing, efficiency improvements, and sustained increases in operational input<sup>1</sup> volume.
- Traffic Safety:** OME has remained committed to traffic safety for 2024. OME closed out 2024 with a YTD count of 3162 traffic safety related patrol activities, including general traffic patrols, residential traffic patrols, and school/playground zone patrols. This commitment marks a substantial increase of over twice (2x) the patrols of the same type compared to the same period last year (n=1416).
- Community Connection:** OME continues to support community events and promote safety through *Back-to-School* videos, Halloween safety messages, and town events like *Light-Up* and the *Charity Check-stop*, a fundraiser to support local charities.

## MUNICIPAL ENFORCEMENT ACTIVITY

	Q4 2024	Q4 2023	% Change	Difference	
Complaints Received	474	413	15%	61	↑
Tickets	743	600	24%	143	↑
Town Tags	40	38	5%	2	↑
Written Warnings	277	341	19%	64	↓
Issued Fine Amount <sup>2</sup>	\$180.98k	\$141.14k	28%	\$39.84k	↑

Source(s): OME Statistical Reporting Tool; Data Extracted Jan 20<sup>th</sup>, 2025

<sup>1</sup> Includes complaints calls from the public, officer observed activities while on patrol, internal service calls, and joint agency support.

<sup>2</sup> Issued fines amount is not a direct indicator of a revenue amount.

### Count of Complaints by Month

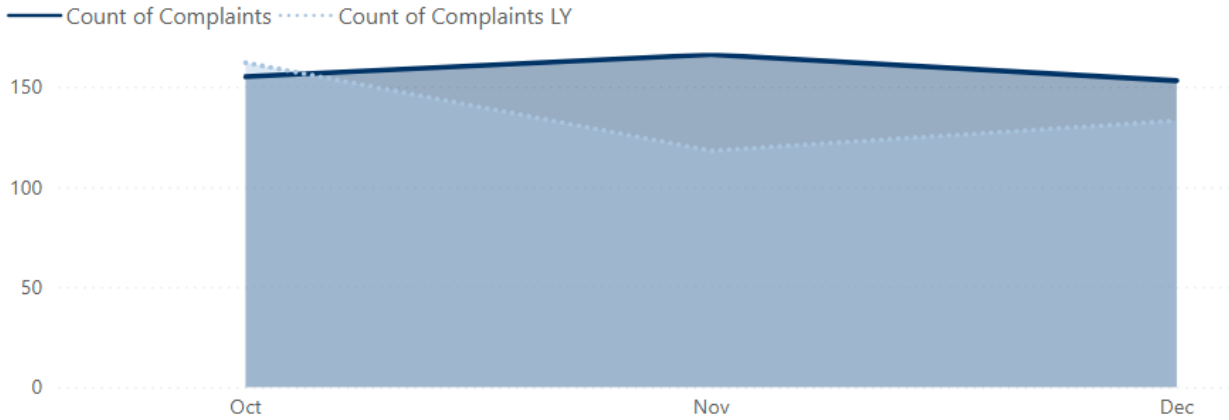


Figure 1 - Complaint Volume by Month Q4 2024  
 Source(s): OME Statistical Reporting Tool; Data Extracted Jan 20, 2025

**UPDATE:**

- Top complaint type for Q4 2024 remains traffic related complaints, accounting for 35% of complaint volume this quarter (n=166).
- By in large, the most common of these traffic complaints related to parking in some form (n=129).

### Community Patrol Activity

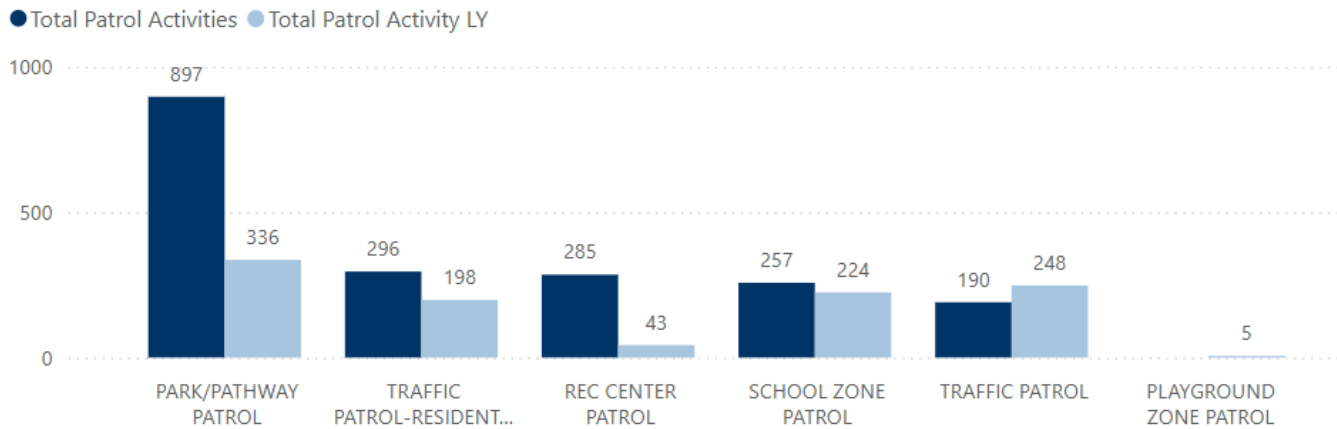


Figure 2 – Patrol Activity Q1 2024 vs Q1 2023  
 Source(s): OME Statistical Reporting Tool; Data Extracted Jan 20<sup>th</sup>, 2025

**UPDATE:**

- While November and December yielded lower volume in operational output compared to other months throughout 2024, Q4 Patrol activity (n=1925) was the highest compared to other quarters throughout the year.

### TO FOLLOW – Q1 2025

- 2024 Annual Report