



FIRE SERVICES MEDICAL RESPONSES MONTHLY UPDATE

Issue

A review of Emergency Medical Services (EMS) response times in Okotoks will be provided monthly for Council's information.

Motion Proposed by Administration

That the Fire Services Medical Responses Monthly Update for February 2024 be received as information.

Report, Analysis and Financial Implications

In February 2024, Okotoks Fire & Rescue (OFR) responded to 50 medical incidents, 35 automatic and 15 non-automatic. On 27 occasions, OFR arrived on scene before EMS. On 17 (62.96%) of these incidents, EMS arrived on scene within their standard of 12 minutes, although after OFR. On 10 (37.04%) occasions, OFR arrived on scene prior to EMS who were over 12 minutes, resulting in a total of one (1) hour, 59 minutes and 33 seconds (01:59:33) wait time. The total wait time for 27/50 incidents was two (2) hours, 33 minutes and 11 seconds (02:33:11).

The number of medical incidents in February 2024 as compared to February 2023 has increased from 34 (2023) to 50 (2024) 47%. The comparison of medical incidents year to date (YTD) 2023, 105 to YTD 2024, 77 = 36% increase.

Comparing wait times for incidents with OFR on scene prior to Alberta Health Services (AHS) above their 12 minutes response time; YTD 2023 (nine (9) incidents) 02:13:25, 2024 (23 incidents) 03:01:37 - an increase in wait time of 01:48:12.

These statistics illustrate that the number of medical incidents is increasing, the AHS response time over 12 minutes is occurring more often, which in turn equates to increasing wait times for OFR.

Total of all incidents in February was 101 of which 50 (49.5%) were medical. This is within the consistent range of between 45-55%.

All incidents in comparison 2024 with 2023 to date 214/182 show a 17% increase.

*Note February 2024 had one additional day (29th).

Strategic Plan Goals

<input type="checkbox"/> Responsibly Managed Growth	<input type="checkbox"/> Demonstrated Environmental Leadership
<input type="checkbox"/> Strong Local Economy	<input checked="" type="checkbox"/> Enhanced Culture & Community Health
<input type="checkbox"/> Organizational Excellence	

Equity/Diversity/Inclusivity Impacts and Strategy

n/a

Environmental Impacts

n/a

Public Participation Strategy

n/a

Alternatives for Consideration

n/a

CAO Comments

This monthly monitoring is important for understanding service levels within the community and its overall impact on OFR.

Attachment(s)

1. February 2024 EMS Statistics

Prepared by:
Trevor Brice
Fire Chief
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