



Fire & Rescue  
Municipal Enforcement

# Business Centres Report

October 2022



# Purpose Statements

## Community Life

Okotokians needs are met and have opportunities to live safe, healthy, and happy lives.

# Purpose Statements

## Community Life Objective

2. People and property are safe from crime, harmful activities, or other hazards.

2.1 Emergency situations are addressed in a timely manner.

2.2 Public safety priorities are founded in community wellness and neighbourhood strengthening initiatives.

2.2.1 Community safety needs are met through established policing and municipal enforcement standards.

2.2.2 Community safety needs are met through fire and emergency response standards.

2.4 Community Emergency Management Plan is maintained to ensure capacity to mitigate risks, respond, and recover from community disasters.





## Fire & Rescue October 2022



# Fire & Rescue

2022 FTE: - 36.5 Currently 35.5 (Chief Officers, Firefighters and support staff) + 11 (20) CFFs (1 DFC Acting)

## What we strive to do

Protect the life and property of citizens and businesses from fire and other hazards.

## Who uses our services

- The Community  
(Public and Businesses)

2021

 **FIRE SERVICES**  
TOTAL NUMBER OF CALLS  
**1118**

 **44% MEDICAL ASSISTANCE**  
 **27% FIRES / ALARM ACTIVATIONS**  
 **17% SERVICE CALLS & HAZARDS**  
 **12% VEHICLE COLLISIONS**

2021

 **374** COMMERCIAL FIRE  
SAFETY INSPECTIONS

**2022** Citizen Satisfaction Survey  
**93%**



# Fire & Rescue

## What We Deliver

- Public education and fire prevention by delivering community awareness programs, and safety codes inspections to businesses on an annual basis
- Emergency response to fires, alarms, water and ice rescues, natural disasters, hazardous materials incidents and transportation incidents in and around Okotoks 24/7
- Support the Town's EMS partners by responding to medical emergencies
- Coordinate planning and provision of Emergency Management in cooperation with all protective and support services, Emergency Management Alberta and mutual aid partners, including corporate business continuation planning

# Fire & Rescue

## Service Success

1. Prevention of loss of life, injuries and property
2. Awareness and enforcement of the Fire Code
3. Presence of working smoke alarms
4. Emergency response within Service Levels
5. Emergency care to stabilize a patient's condition

# Fire & Rescue

## Incident Comparison Year to Year

Incidents for January 1 – August 31	2021	2022	Percentage Change
Fires	31	44	42%
Motor Vehicle Collisions	74	80	8%
Public Hazards	13	8	- 38%
Public Services	14	16	14%
Medical <b>First</b> Responses	102	144	41%
Medical <b>Co</b> -Responses	199	235	18%
Alarms	157	179	14%
Other (rescues, mutual aid, gas leaks, no incident found)	108	99	- 8%
<b>Total All Incidents</b>	<b>698</b>	<b>805</b>	<b>15%</b>



## Highlights / Upcoming Items

2022 – Eight new  
firefighters trained  
and added to  
service





# Fire & Rescue

## Highlights / Upcoming Items

- 5 year Collective Bargaining Agreement Signed in partnership with the IAAF



# Fire & Rescue

## Highlights / Upcoming Items

- New Engine Rescue in service





# Fire & Rescue

## Highlights / Upcoming Items

- Phase one of New Training Building started is in use





# Fire & Rescue

## Highlights / Upcoming Items

- 15% increase in call volume in incidents to date (September 2022)
- 185% increase in structure fires, over \$5.5 million dollars in losses

# Fire & Rescue

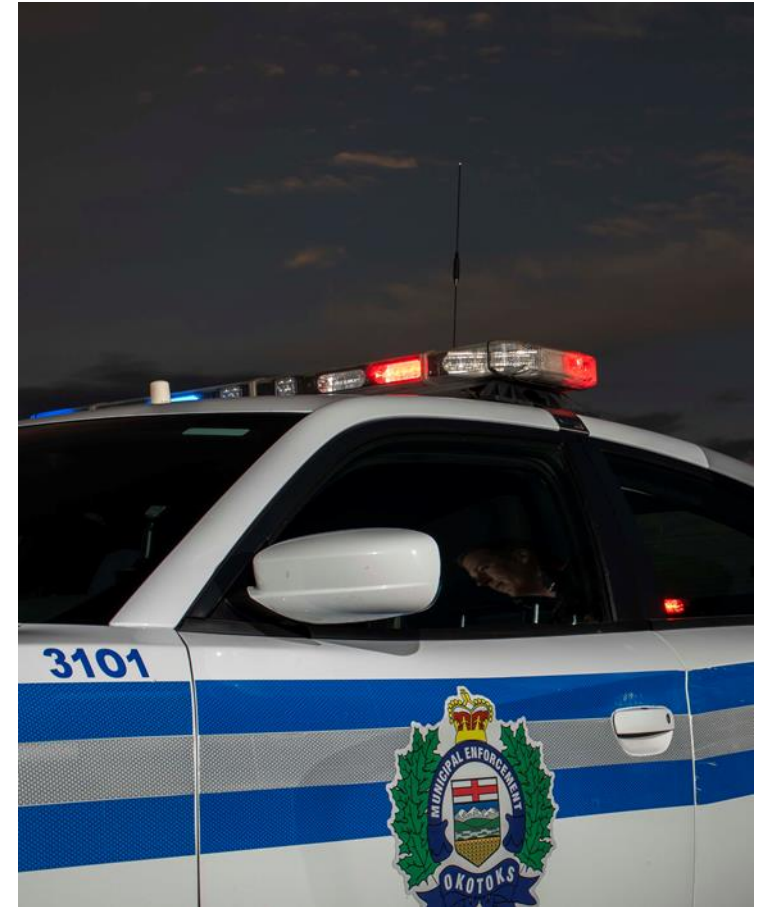
## Upcoming Items

- Fire Master Plan
- Staffing: Leadership roles and To Effective Response Force
- Capital Projects – Supply Chain issues, price increases
- Land for Training and new hall



# Municipal Enforcement

October 2022



# Municipal Enforcement

## Service Value:

Maintains community standards and enforces assigned provincial and federal statutes for safe, healthy & harmonious neighbourhoods



2021  
1652 CALLS  
RESPONDED TO  
BY OME PEACE OFFICERS

A blue and white icon of a police car with red and blue lights on top.

2022 Citizen Satisfaction Survey

76%



# Municipal Enforcement

## Call Comparison Year to Year

Calls for January 1 – August 31	2021	2022	Percentage Change
Traffic – Parking	180	195	8%
Traffic – Other	197	137	-30%
Other Provincial Statutes (Found property, trespass, littering, etc.)	73	46	-37%
Community Standards Bylaw	86	153	78%
Animal Bylaws	217	207	-5%
Bylaw Other (landuse, nuisance, business, idling, waste, open spaces, deer feeding etc.)	204	238	17%
Community Policing (Public assistance etc.)	73	71	-3%
<b>Total All Calls</b>	<b>1030</b>	<b>1047</b>	<b>2%</b>

# Municipal Enforcement

## Ticket/Tag/ Warning Comparison Year to Year

Tickets/Tags/Warnings Issued for January 1 – August 31	2021	2022	Percentage Change
Traffic – Speeding	852	481	-44%
Traffic – Parking	318	129	-59%
Traffic – Other	780	624	-20%
Other Provincial Statutes (Found property, trespass, littering, etc.)	6	11	83%
Community Standards Bylaw	8	20	150%
Animal Bylaws	40	38	-5%
Bylaw Other (landuse, nuisance, business, idling, waste, open spaces, deer feeding etc.)	20	16	-20%
<b>Total All Calls</b>	<b>2024</b>	<b>1319</b>	<b>-35%</b>

# Municipal Enforcement

**2022 FTE: 12 (10 Officers and 2 support staff)**

## What we strive to do

Help protect the public health, safety and property rights of citizens through education and timely, consistent and effective enforcement of by-laws and federal and provincial statutes as appointed.

Maintain peace and good order within the community, and encourage reasonable tolerance and respect for one another.

## Who uses our services

- Residents, Public, Businesses



# Municipal Enforcement

## What We Deliver

- Provide bylaw education that encourages compliance
- Enforce provincial statutes as appointed (e.g. Alberta Traffic Safety Act), and municipal bylaws.
- Maintain peace and good order within the community, mediate neighbour disputes and encourage reasonable tolerance and respect for one another
- Responding to requests, inquiries, complaints for animals within the Town of Okotoks Urban limits for the protection of animal's through the Okotoks "Responsible Pet Ownership Bylaw" as well as Dog Search for found dogs by tag number available on the Okotoks website.



# Municipal Enforcement

## What We Deliver

- Payment processing of Parking permits, Alarm Fines and Noise Permits
- Municipal Enforcement Complaint Line 24/7/365. An investigating officer is assigned to a complaint
- Planning and implementation of the collection of transportation data that is used for network growth analysis and safety such as traffic control and pedestrian crossings
- Management of found property as stated in the Municipal Government Act

# Municipal Enforcement

## Service Success

1. Provide bylaw education that encourages
2. Encourage compliance with bylaws before enforcement
3. Seek to create resolutions between citizens
4. Strive for timely resolutions with issues or concerns with neighbours, communities

# Municipal Enforcement

## Highlights / Upcoming Items

- Four new team members, three full time and one casual.
- One was a former OME practicum student, two from AHS and one former Alberta Sheriff.





# Municipal Enforcement

## Highlights / Upcoming Items

- Practicum Program: Peace Officers guide and mentored Mount Royal Criminal Justice students through a challenging 280 hour program.
- Students progressed to law enforcement careers; 2 joining us at OME, 1 CPS, 1 RCMP





# Municipal Enforcement

## Highlights / Upcoming Items

### Joint Working Task Force

- Multiple Joint task force Operations have been arranged with the Okotoks RCMP.
- Search and rescue in the river valley for missing people, and suicidal individuals.
- School Zone and Playground Zone Laser operations with the RCMP.
- Cell operations and Commercial vehicle stops with the Alberta Sheriffs Branch.
- Various Operations with CP Railway, speeders crossing over the tracks HWY549,
- Cell operations on Northridge Drive. As well as various tasks at 32nd street bridge.

# Municipal Enforcement

## Highlights / Upcoming Items

### Peace Officer Training

- Two: Knife Defensive tactics instructors.
- Three: PARE test instructors.
- Two: Radar and Lidar instructors.
- One: Control tactics instructor.



# Municipal Enforcement

## Highlights / Upcoming Items

- Attending town events post COVID rebuilding the relationship with our community.
- Chilli fest
- Soap Box Derby
- Show and Shine car show
- Pride event, crosswalk painting
- Multiple DAWGs games
- Teen night at the Rec center





# Municipal Enforcement

## Highlights / Upcoming Items

- Physical Abilities Requirement Evaluation (PARE).
- P.A.R.E tests are no longer available in Calgary, creating a large market for Okotoks.
- OME has three certified instructors.
- completed four Physical Abilities Requirement Evaluations.
- 15 to 20 students. \$90 per student.
- One test per month.

