

# TAB 10

Proposed Service Level Reductions, Fee Increases,  
and New Fees related to public survey

Survey Items Implemented	Slightly and Totally Supported in Public Survey	Division	Impacts of Reduction	Tax Savings 2021 (\$M)	Tax Savings in 2022+ (\$M)
Museum & Art Gallery Hours Potential reduction of services would be to be open the facilities for 4 days/week from Wednesdays to Saturdays. The Museum and Art Gallery are open 5 days per week and 6 days per week in the summer months before COVID-19. Since reopening in June of this year, they are currently operating at 4 days per week.	82.30%	Community Services	Maintain reduced days as in 2020 at 4 days per week for 2021 only.	0.037	0.000
Communication Services: Potential reduction of the amount of printed materials that provide information about Town programs, services and activities. Additionally, the Town could reduce advertising by eliminating or reducing the number of advertisements in the local newspaper and/or the amount of radio advertisements the Town runs on the local radio.	80.10%	Corporate & Strategic Services	Reduce printed advertising and publications using a phased approach.	0.040	0.050
Recreation Centre Hours: Potential reduction of service levels by closing the Okotoks Recreation Centre and Pason Centennial Arenas up to ten (10) Sundays during the summer, which is the lowest usage times during the year.	73.41%	Community Services	This is a reduction in service for those who many not be able to attend weekdays.	0.012	0.012
Municipal Centre Hours: Potential reduction of two hours per day Monday to Friday depending on service demands.	65.09%	Corporate & Strategic Services	Hours of service to reduce by 2 hours per day.	0.010	0.010
Environmental Education Program: Potential reduction in conservation focused events, door-to-door information and presentations to schools and businesses. This program provides environmental education to residents, schools and local businesses to support the Town's environmental initiatives in water, waste and energy reduction.	64.41%	Corporate & Strategic Services	Reduction of expenses for conservation educator program for 2021 only.	0.035	0.000
Maintenance of Green Spaces: There is a potential to reduce the number of times grass is cut in manicured green spaces, along with weed control. The Town could also reduce tree and shrub pruning throughout the community.	56.78%	Infrastructure & Operations	This includes a reduction in frequency of parks maintenance and tree planting. Deferral of some asset renewal items in 2021.	0.205	0.082
Municipal Enforcement: Hours Potential reduction of service hours by 2 hours per day or seasonally, dependent on peak call times. The current normal hours for Municipal Enforcement Peace Officers are from 6 a.m. to midnight.	52.83%	Protective Services	Reduce Municipal Enforcement hours of service by 2 hrs per day	0.025	0.000
<b>TOTAL SERVICE LEVEL REDUCTIONS REMOVED FROM BUDGET</b>			<b>Tax Support Reduction</b>	<b>\$0.364</b>	<b>\$0.154</b>

### Survey Items Not Implemented

Town Sponsored Community Events. Potential reduction in the number of Town sponsored events based on historical attendance. Examples could include BuskersFest, ChiliFest etc.	39.11%	Community Services	Not being considered for 2021	0.000	0.000
Snow Clearing on Pathways: Potential to reduce the number of pathway routes or the amount of days snow clearing is offered on certain pathways with the lowest pathway traffic.	24.17%	Infrastructure & Operations	Not being considered for 2021	0.000	0.000

Survey Items Implemented	Slightly and Totally Supported in Public Survey	Division	Impacts of Increase	Revenue Increase 2021 (\$M)	Revenue Increase 2022+ (\$M)
Tax increase options: The amount of service reductions the Town will need to implement will depend on the level of taxes that are charged.	68.04%	Finance & Systems	Implementation of 1% property tax increase	0.200	n/a
Increase transit fees from \$2.75 to \$3.00	60.80%	Community Services	Increase to Transit rates \$0.25 cents/single ride	0.038	0.038
Development Permit Fees - Increase fees for Development Permits	52.25%	Development Services	Impact to developers	0.025	0.030
Increase Protective Services Fees: Increase the following user fees for protective services to meet regional standards: Criminal record checks increase from \$40 to \$60 (non-volunteer); Providing collision reports, increase from \$25 to \$50 (paid by insurance companies); Fingerprint checks, increase from \$10 to \$25	45.28%	Protective Services	Includes items proposed as described	0.023	0.023
Building Inspection Fees on New Construction - Increase building inspection fees on new construction, i.e. garage or accessory suite	44.90%	Development Services	Impact to developers	0.050	0.050
Increase Recreation, Arts & Culture Rental Rates: Increase rental fees for arenas, pool, outdoor sports facilities, and arts/culture facilities.	32.22%	Community Services	Includes a 3% increase in rates in arenas, aquatics, meeting rooms, cultural spaces, sports fields, and outdoor bookable spaces and Foothills Centennial Centre spaces	0.031	0.072
Increase Fees for Certificate of Compliance: Potential to increase the fee. A Certificate of Compliance stamp on a Real Property Report (RPR) is a confirmation that the location of the building(s) on the property complies with the requirements of the Land Use Bylaw. A bank typically requires this.	31.04%	Development Services	Although not strongly supported, implemented increases for cost recovery. Not projecting additional revenues above 2020 budget.	0.000	0.000
<b>TOTAL FEE INCREASES ADDED TO BUDGET</b>				<b>\$0.367</b>	<b>\$0.213</b>

### Survey Items Not Implemented

Building Permit Fees - Increase fees for new deck or garage building permits	33.98%	Development Services	No change implemented	0.000	0.000
--	--------	----------------------	-----------------------	-------	-------

<b>Survey Items Implemented</b>	<b>Slightly and Totally Supported in Public Survey</b>	<b>Comments</b>	<b>Revenue Increase 2021 (\$M)</b>	<b>Revenue Increase 2022+ (\$M)</b>
Assessment Service Fees: Introduce fees for formal requests for a property assessment or information.	29.62%	Although not strongly supported, new fees implemented for cost recovery. Not projecting additional revenues above 2020 budget.	0.000	0.000
<b>TOTAL ADDED TO BUDGET</b>			<b>\$0.000</b>	<b>\$0.000</b>

### Survey Items Not Implemented

Liquor Sales at Designated Facilities and Times: Allowing liquor sales at municipal facilities at designated time e.g. Recreation Centre and Pason Centennial Arenas	60.62%	Will analyse opportunities in 2021
Advertising & Sponsorship: Allowing for advertising/sponsorship on municipal assets (ie. on Town facilities, amenities, and vehicles)	53.45%	Will analyse opportunities in 2021
Entrance Fees: Charge admission fees to the Art Gallery and Museum (i.e. a nominal daily admission or annual fee)	50.25%	Not considered as reduced hours incorporated instead
Municipal Enforcement: Adding red light and speed enforcement cameras at intersections with the highest collision rates.	40.33%	Not being considered for 2021
Parking Fees: Charge parking fees at designated municipal facilities. (i.e. Recreation Centres, library, downtown lots)	6.90%	Not being considered for 2021